

U-CONNECT

Within the System	With Others	Self	Equity, Diversity and Inclusion	CERTIFICATE
Writing for Business PCS ONLINE Communicating with Clarity and Impact: Professional Writing, Public Speaking and Presentation Skills PCS ONLINE	Difficult Conversations PCS ONLINE	Leadership Styles and Strengths PCS ONLINE	Introduction to the Cultural Diversity within Indigenous Territories throughout BC PCS ONLINE	U-CONNECT CERTIFICATE
Ladder to PCS Professional Communication Certificate				
Creative Problem-Solving for Innovation: Getting Everyone Out of the Box PCS ONLINE	Conversational Intelligence: How to Build Trust PCS	Mindful Communication and Listening PCS ONLINE		PROFESSIONAL COMMUNICATION CERTIFICATE PCS
Recommended courses and self-directed learning...				
Academic Writing and Critical Thinking PCS ONLINE Building a Business Case PCS Managing Multiple and Changing Priorities PCS Moodle – Getting Around PCS and CTET Introduction to Project Management PCS ONLINE Project Management Essentials PCS ONLINE Teaching and Facilitation Multiple PCS Courses SuperHost Foundations of Service Quality PCS	Developing Leadership Impact PCS 4 days Dealing with Difficult Situations on the Front Line PCS Mastering the Art of Communication PCS Conversational Intelligence: How to Build Trust PCS Cultivating Creative Confidence and Competence for Workplace Innovation PCS Decoding personalities = better communication + improved relationships PCS Communicate Clearly LL Having Difficult Conversations LL Effective Listening LL	Mental Health Awareness PCS Mental Health First Aid PCS Emotional Intelligence in the workplace PCS The Brain in the Workplace PCS Integrated Mindfulness Multiple PCS Courses	Working Effectively and Respectfully with First Nations: Moving Forward Together PCS Diversity and Inclusion in the Workplace PCS Drum Making: Ceremony and Practice PCS Equity, Diversity and Inclusion Multiple LL Courses	Compliance and Required Learning <i>Required learning for those moving into the role of manager or supervisor:</i> Become a Manager LL

LL – LinkedIn Learning course

PCS – Professional and Continuing Studies course

PCS courses – self register from the approved list once you have your Supervisor’s endorsement
PCS retreats will be available through an annual application/nomination process
LL available 24/7 however, accessing learning during work hours requires Supervisor’s endorsement