

Emergency Guidelines – RRU Emergency Wardens

Power Outages

Stay Calm

- Outages are generally resolved quickly and do not endanger health and safety
- emergency lighting will kick in and generators will automatically start to ensure power to the servers (email through phones will work)
- The main directive is to “standby” while operations and maintenance teams assess and work to resolve the situation

Power outages, while rare, can occur due to natural causes, technology failures, human error or construction projects.

Assess the situation

- Determine the extent of the outage to the best of your ability (and if safe to do so)
- Notify **Security 391-2525** (ext. 2525) of your outage
- Outage maps can be found on BC Hydro’s website as needed

Find & Communicate related information

- Aside from checking in with security, updates with information can be found via the regular RRU communication channels (Crossroads, email, and social media accounts)
- Convey outage information and the standby directive to those on your floor or in your building

Evacuate or leave the premises as instructed

- Security, Operations or Communications will communicate instructions in the case of a campus closure or evacuation.
- Familiarize yourself with those on your floor who may have mobility issues or special accommodations. During the power outage, follow up to see if they need assistance. Contact security if help is required.
- In the unlikely event of an evacuation, guide those on your floor or in your building to your designated Assembly point (unless otherwise instructed).



Always consider a fallen power line energized and extremely dangerous. Stay at least 10 meters (33 feet) away from downed lines and keep others away.